Connect Palette 3 to Internet and Canvas

This article will demonstrate how to connect Palette to the Internet as well as your Canvas account!!

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INTRODUCTION

In this guide you will learn how to:

- Connect Palette to the Internet using Wi-Fi on Palette 3, WiFi and ethernet on Palette 3 Pro.
- Toggle Wi-Fi on/off, disconnect and forget Wi-Fi networks.
- Connect Palette to your Canvas account.

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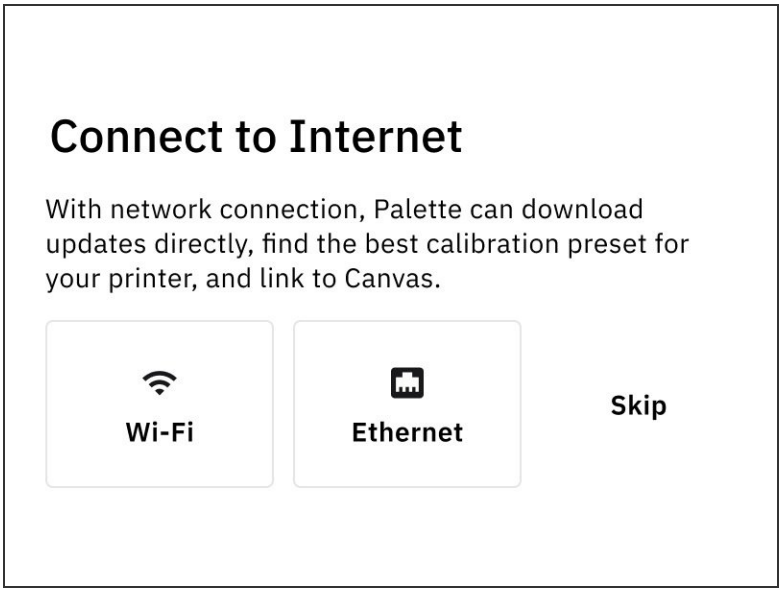
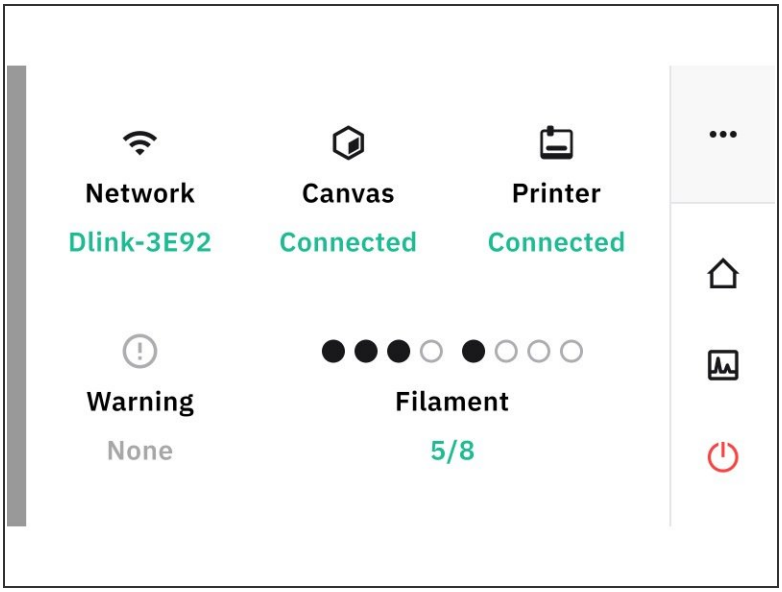
Step 1 — Connect to Internet





- During the initial setup, after accepting the Terms of Service you can connect to the internet.

  Connecting Palette 3 to the Internet will allow for firmware updates to be completed wirelessly, and will make printer profile presets available. Additionally, it will allow you to connect Palette to your Canvas account.

- There are two options for connecting to the internet: Wi-Fi (Palette 3, Palette 3 Pro) or Ethernet (Palette 3 Pro only).

  If you skip connecting to the Internet during the initial setup, you can always connect from the side menu later.

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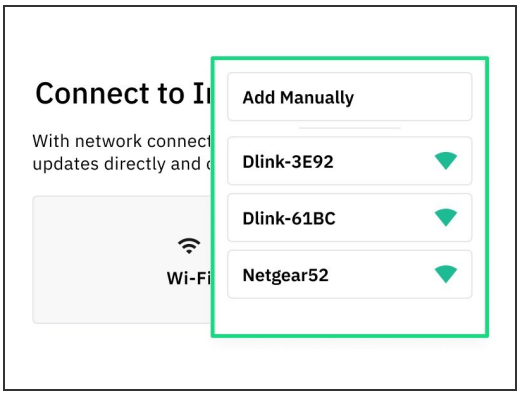
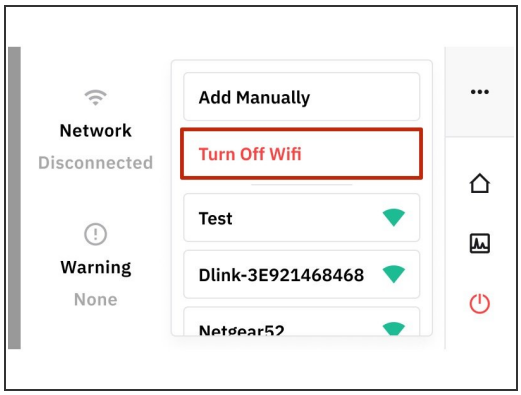
Step 2 — Connect Using WiFi



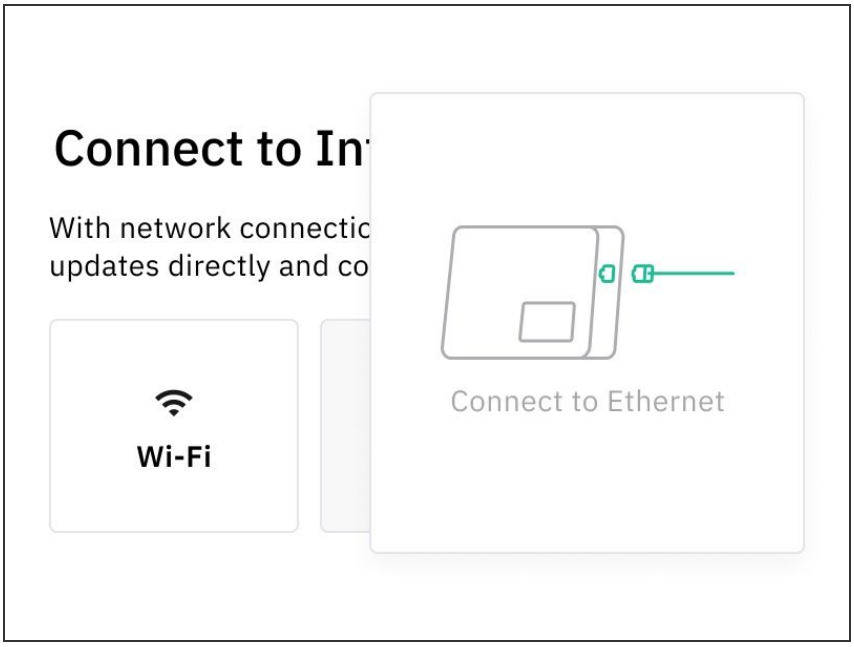


- To connect to Wi-Fi: Tap *Wi-Fi* and choose an existing network from the list, or manually add a network using an SSID and a password.

  In case there are issues connecting to Wi-Fi during this initial setup, this can be skipped and entered again from the side menu.

- Wi-Fi options from the side menu include toggling the Wi-Fi on/off, disconnecting and forgetting networks if needed.

Step 3 — Connect Using Ethernet

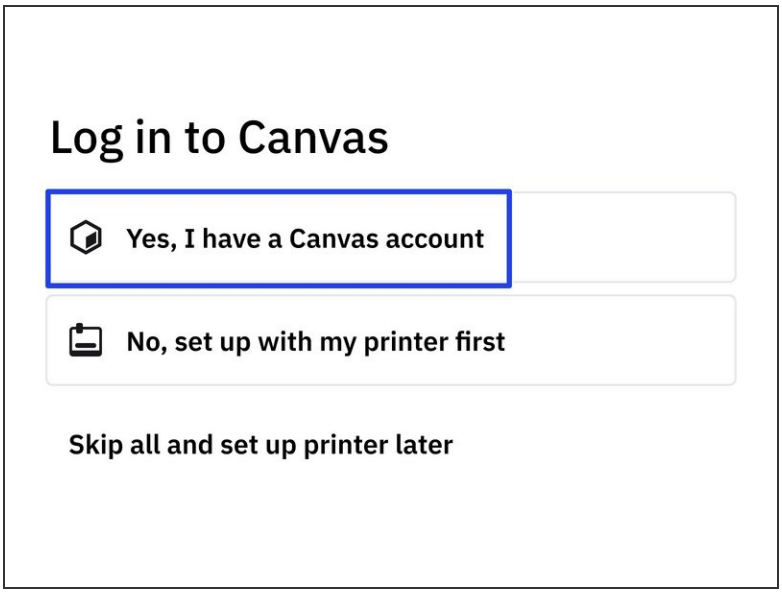


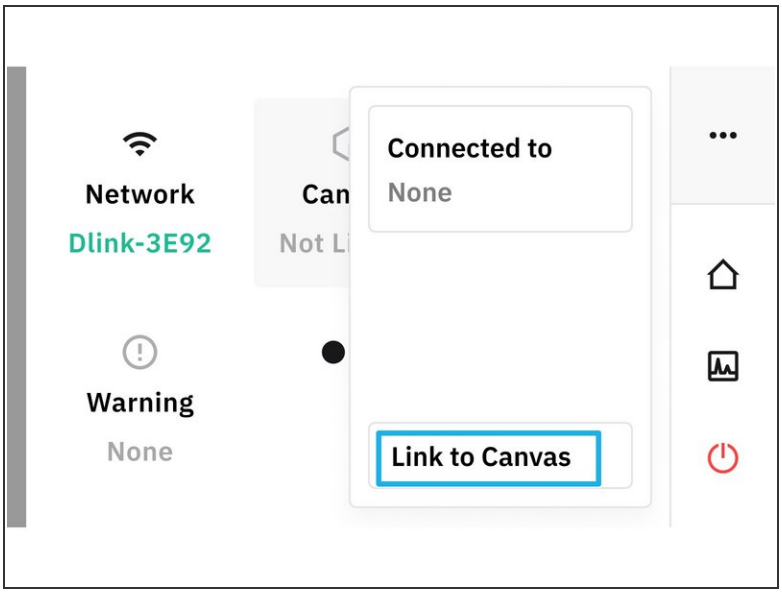
- Ethernet connection is available on Palette 3 Pro.
- To Connect to Ethernet: Click *Ethernet* to connect using an ethernet cable, and insert the cable into the port.

  Once an ethernet cable is plugged in, Palette 3 will automatically proceed with the Ethernet connection over Wi-Fi.

  If you skip this step during the initial setup, an Ethernet connection can be established at anytime by plugging in the cable.

Step 4 — Login and Link to Canvas





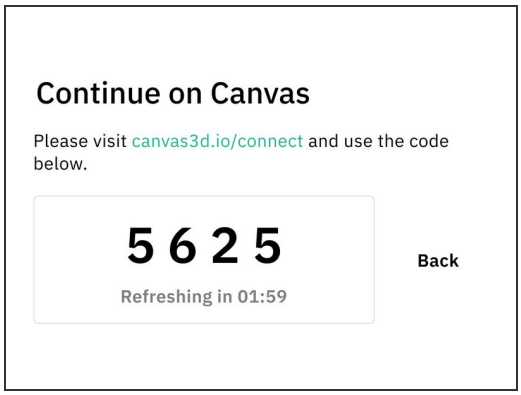
Once your Palette is connected to the Internet, you will be able to login to your Canvas account.

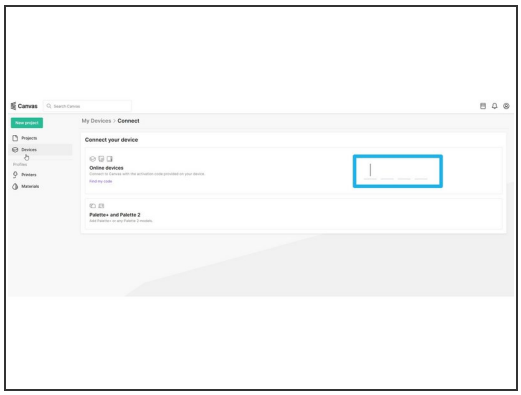
- A Canvas account can be created here. Connecting Palette to your Canvas account (with Internet) will allow for prints to be sent and monitored from Canvas.

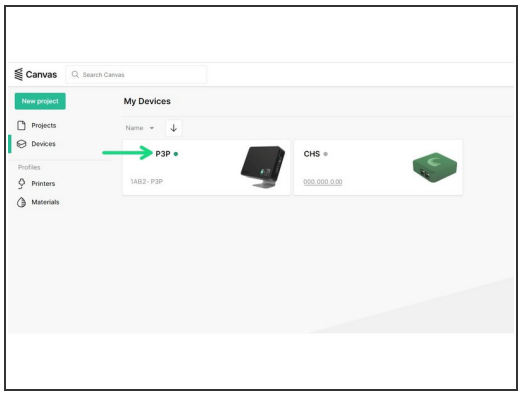
  If you skip connecting to Canvas during the initial setup, you can always connect your Canvas account from the side menu later.

- Click Link to Canvas. This will provide you with an activation code to connect Palette to Canvas

Step 5 — Enter Activation Code and Connect to Canvas







- An activation code is generated on Palette.
- Enter the activation code beside *Online devices.* Login to Canvas on another computer and visit: canvas3d.io/connect. This is also available from the *Main menu > Devices > Connect device.*
- Palette should now be connected to your Canvas account!

If you have any additional questions, please send us a message at support@mosaicmfg.com.